

Useful information for the disabled



As known, the structures used for the realization of the shows provide for **areas suitable for disabled people**, limited in the number of places, in compliance with safety standards and according to the capacity of the structures themselves.

Not always the spaces identified to attend the concerts coincide with those structured in the plant.

It is essential that disabled people and / or their companions who wish to participate to one of our shows send us an e-mail info@folkest.com or contact us (**office + 39 0427 51230 or cell +39 335 1202124**), in order to make **a request providing information about their situation (whether in a wheelchair or not, plus the information of those accompanying them)**, and also indicating the **telephone numbers and the address**.

We specify that for some shows the place in assistance is guaranteed for a single companion. Appropriate information in this regard will be given from time to time.

It will be our pleasure **to inform users in advance** about the entry procedures dedicated to them, together with any other useful information.

Bookings via e-mail will be considered in **chronological order**, based on the number of places available, thus allowing us to offer a **better service** to disabled viewers.

DISABLED INFORMATION:

The cost of the ticket for the **“Shel Shapiro & Maurizio Vandelli”** concert on **9 July 2019** corresponds to the lowest price available (**€ 30.00 + € 5.00 presale rights**) and guarantees access to the reserved area in the stalls.

The cost of the ticket for the **“Loreena McKennitt”** concert on **22 July 2019** corresponds to the lowest existing price (**€ 45.00 + € 5.00 presale rights**) and guarantees access to the reserved area in the stalls. In case of online purchase, select the **“Platea B”** type and proceed with the purchase.

Please note that the ticket holder is the disabled spectator and that the attendant will access the concert with a courtesy ticket (**€ 1.00**) that will be collected during the same evening at the ticket office.

It is necessary to send an email to the address info@folkest.com, specifying the wish to purchase a ticket reserved for the disabled person (walking and non-ambulatory who need continuous assistance) and declaring the name of the eventual companion.

The request must contain **the indication of the date of the show you want to attend, together with the documentation attesting the disability**. It will be necessary to wait for a written confirmation from the organizer whom will answer to every single e-mail that will arrive, with all the useful information for the payment and the collection of the tickets if the request is accepted. For security reasons, the organizer will not be able to guarantee access to all spectators who have purchased tickets in different sectors to the one set up for people with disabilities.

Access to the concert venue with your own vehicle will be allowed only for transit between 7.00 pm and 8.00 pm and 30 minutes after the end of the concert. Under no circumstances will it be allowed to stop in the square of the Castle.